Open Repositories June 9, 2015

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LYRASIS

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Panel:

Building a culture of distributed access in shared digital repository services

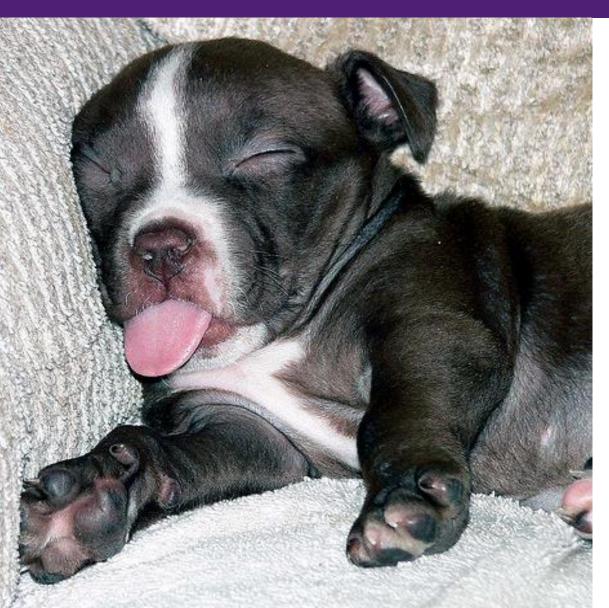
Distributed developer access in a shared Islandora repository system

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Panel Presentation 1 of 3: **Building a culture of distributed access in shared digital repository services** Open Repositories - June 9, 2015

Open Repositories 2007



Keynote mentions that open source software is free as in puppies

FEDORA product name all-caps

GitHub does not exist (founded February, 2008)

"<u>Sleepy Puppy</u>," (2007), CC-BY 2.0 image by Flickr user basykes

Alliance Digital Repository 2007

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Audit & Certification: Criteria and Checklist





Establishing Audit and Certification Criteria Towards an International Audit & Certification Process Using this Checklist for Audit & Certification Applicability of Criteria Relevant Standards, Best Practices & Controls Terminology Audit and Certification Criteria

Organizational Infrastructure Digital Object Management Technologies, Technical Infrastructure & Security Audit Checklist Glossary Appendices

Version 1.0 February 2007

Contents:

Introduction

No mention of member developer access

Founding agreements

- What are you uploading?
- How much are you uploading?
- Do you have the right to upload?

Policies

- Trustworthy Repositories Audit & Certification: Criteria and Checklist (TRAC)

We provide Islandora hosting and support

7 member institutions

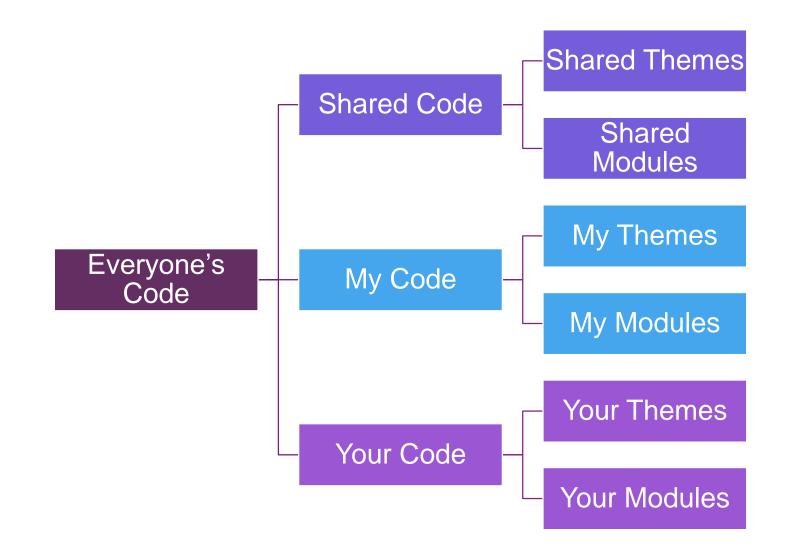
1 Drupal multisite installation

1 Fedora Commons repository

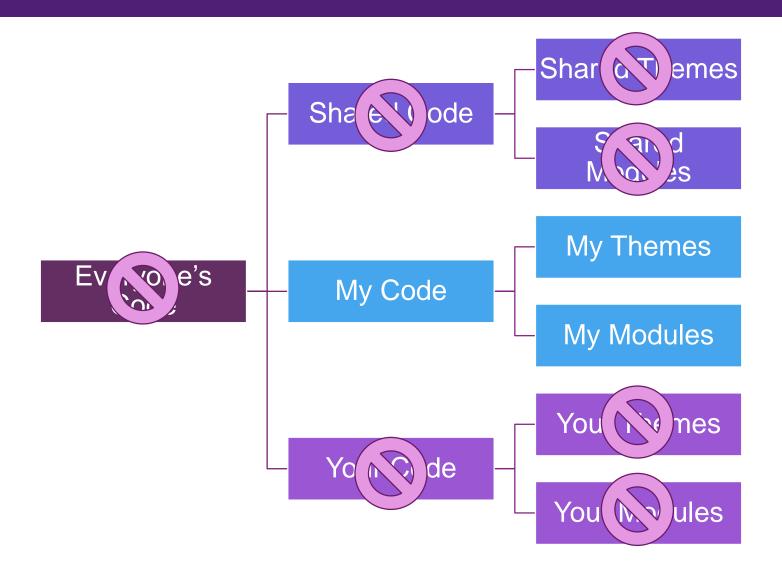
2 central staff

Shared hardware (hosted by a member institution)

Multisite Islandora 7: Central Staff Access



Multisite Islandora 7: Member Access



What does "developer access" mean to our members?

Ingest large batches of files from the command line

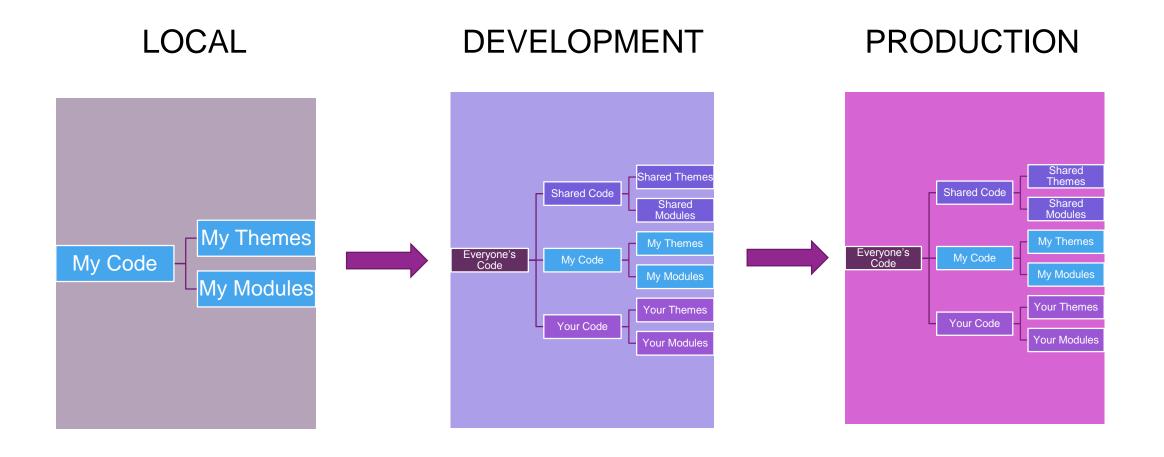
Install code written by others

Make changes to their site's code (appearance & functionality)

Write custom tools for ingest into Fedora

Safeguards We Implemented

Development Sites



GitHub: Access to change code

) Colorado Alliance of Research Libraries		器 People 16	📓 Teams 💈	≡ Audit log	Settings
Q Find a team				My teams	+ New team
Owners 6 members · 24 repositories	Leave	Contributors 4 members · 10 reposit	itories		Leave
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DU 4 members · 1 repository	Leave	Regis 1 member · 1 repositor	ry		Leave
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UWYO 2 members · 1 repository	Leave	Viewers 5 members · 11 reposi	itories		Leave
開幕		國法部支	Q .		

Know Your Users



Member representatives approve access for developers

 $1 \operatorname{account} = 1 \operatorname{person}$

System account creation includes being added to ticketing system, communication channels

"<u>fun with nametags</u>," (2009), CC-BY 2.0 image by Flickr user Joel Kramer

Know Your Logs!



Be able to quickly answer:

- Who is logged in to the system?
- What are they doing?
- How is it going?
 - (Is anything breaking?)

Public domain image from <u>Forest Service, USDA</u>. "Farrier, scaling." Photo Number: 436786

Ignorance is a bigger risk than malice



Levels of Access (with warnings) Let users know:

- What they have permission to do (but should not do)
- What is backed up and how often
- What impact their work could have on others

"<u>Visitors Are Warned Off Dunes as Part of Effort to</u> <u>Protect the Sandy Hook Beaches from Erosion</u> <u>05/1973</u>", US National Archives on Flickr

Communication is critical



- Documentation wiki
- Ticketing system
- Email list
- Biweekly meetings
- Something synchronous
 (Phone, Skype, Slack, IRC)

"<u>Roundabout Sign</u>," (2011), CC-BY 2.0 image by Flickr user The Tire Zoo

Room to improve

GitHub: pull requests vs. write access

Monitoring and system status

Formalize developer access agreements

Provide more system training and example scripts

Open the gates

- Make a process for granting access
 Help member staff understand
 - what level of access they need
 - what the risks are
- 3. Document who has access
- 4. Help member staff communicate
 - with central staff
 - with each other
- 5. Make sure central staff know
 - how access is being used
 - what impact it has on the system

Want to know more?

ADR Developer Wiki ADR on GitHub About the ADR

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GitHub: edf

Islandora Hosting Services at LYRASIS

Panel Presentation 2 of 3: Building a culture of distributed access in shared digital repository services Open Repositories - June 9, 2015

What's at LYRASIS

- Currently operate an Islandora hosted repository service
 - Modest client base
- Clients choose our hosted service because
 - Don't want to deal with the various complexities
 - Don't have internal resources for hardware/infrastructure, software testing and development, and/or data migration
- Fedora Commons V3 Repository layer
- Islandora application Digital asset management
- Drupal Content management and UI
- Also host ArchivesSpace and CollectionsSpace
 - For Archive collection descriptions and Museum asset management

Client Set-Up

- Each Islandora client has their own custom install of Fedora
- Tried several different setup configurations
 - e.g., single Fedora repository
- Considered several factors in decision
 - Size configurability for each client
 - Widely varying
 - Reducing data storage costs
 - Limiting impacts of outages
 - Simpler data migration
 - Returning client data
- Able to customize without much additional staff time and other overhead

Client Set-Up (cont'd)

- Detailed configuration setup
 - Several dimensions fixed all clients have them in common
 - Other dimensions customized
- Settings are captured, applied in code
- Installed/Deployed as separate version
 - Use versioning via Drupal "Strongarm" and "Features" modules
 - Export the config's into a text file and version *that* on Git
- Basic web pages themes are custom, too
- Our hosted service is mostly "base" Islandora Foundation modules
 - Without modifications
- ▶ Use a small number of 3rd-party and LYRASIS-developed modules

Staff/User Access

- LYRASIS (Hosting service) Staff
 - Full access to central admin account
- Client Staff
 - Provide 3 general access levels
 - Repository Admin
 - "Basic" User
 - "Limited" (student) User
 - Have limited access to admin functions
 - Provide menu with links to approx. 10 Islandora functions
 - Not exposing Drupal settings (except for user access control)
 - Apply this same set-up for all

Staff/User Access (cont'd)

- Overall decision balance the need for client access with the need for broader system/admin controls
 - Islandora/Fedora too complicated to grant full admin access
 - Client could un-do setup inadvertently
- Original Fedora and Solr settings are setup as features
- Installed within client's "version"
- We've had very good luck with this arrangement (so far)
 - It would be hard for the client to damage their data
 - If needed, we can restore to previous day's incremental backup

Agreements

- We have a formal, signed contract with each client
- Applies pricing and general terms and conditions
 - Client must follow "Acceptable Use" requirements for all activities associated with their user accounts
- Details of configurations and access controls are decided upon during onboarding process
 - No detailed SLA for these components
- On-boarding includes
 - Instructor-led training
 - User manual and documentation
 - Download-able
 - Tailored for LYRASIS' standard configurations
 - Expand on Islandora wiki

LYRASIS Staff

Before

- Had specialist for each hosted software service
 - Evergreen, ArchivesSpace, Islandora
- Goal: develop software enhancements
- Contribute back to open-source community
- Financial sustainability has brought about some changes

Now

- Staff spend time on all three software services
- Becoming more "well rounded"
- Better able to compare/contrast all three

Hosting Three Services

- Islandora, ArchivesSpace, and CollectionsSpace
- Each *very* different
- But we are always looking for commonalities
 - Server provisioning Ansible
 - Deployments Docker
 - ► We use multiple Dockers for pieces of the stack
 - ▶ For Islandora, however, we use it only for Djatoka
 - System monitoring New Relic
- Training and On-boarding processes becoming similar, too

CONTACT

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Collaborative Development of Shared Repository Solution: Oregon Digital

Panel Presentation 3 of 3: **Building a culture of distributed access in shared digital repository services** Open Repositories - June 9, 2015

> Karen Estlund Head, Digital Scholarship Center University of Oregon Libraries <u>kestlund@uoregon.edu</u>

Co-Hosting?

CONTENTdm



OJS

Oregon State UNIVERSITY Libraries and Press



UNIVERSITY OF OREGON

Libraries

DAMS Review



Oregon Digital Goes Hydra!

OREGON DGI hydra

Organizing for Development



Agreement & MOU

- Governance
 - Technical / Systems (1 UO / 1 OSU)
 - Metadata / Curator / Repository Coordinator (1 UO / 1 OSU)
 - Organization Administrator (1 UO / 1 OSU)
- Shared Hydra Partner Responsibilities
- System Maintenance
- Funding
- Evaluation of Partnership

Policies



Collaborative Tools

	OregonDigital/oregondigital_2	✓		Filter Board
<u>.111</u>	Backlog 30	Sprint 6/17/15-6/30/15 0	In Progress 3	Done 13
	35 Facet Configuration Admin III 21 Subject facet only displays labels for URIs Controlled Vocabularies III 24 Implement IIP Server Implement Viewers III 86 OpenSeaDragon Viewer III 38 Collection Landing Pages Admin III III III III III III III III	Sprint 6/17/15-6/30/15	10 Get redirect from oregondigital pids to resolve to new URI Initial Migration 28 Implement non-zoomable image viewer Implement Viewers 112 11	117 11 Extract Marmotta client to gem. 115 11 Allow an enhancement to return multiple properties. 116 11 Delete README.rdoc. 22 Fetch and cache labels for Subject URIs Controlled Vocabularies 107 11 Enrich Solr Document with Labels 83 Switch Button for Form Fields

Roles and Processes



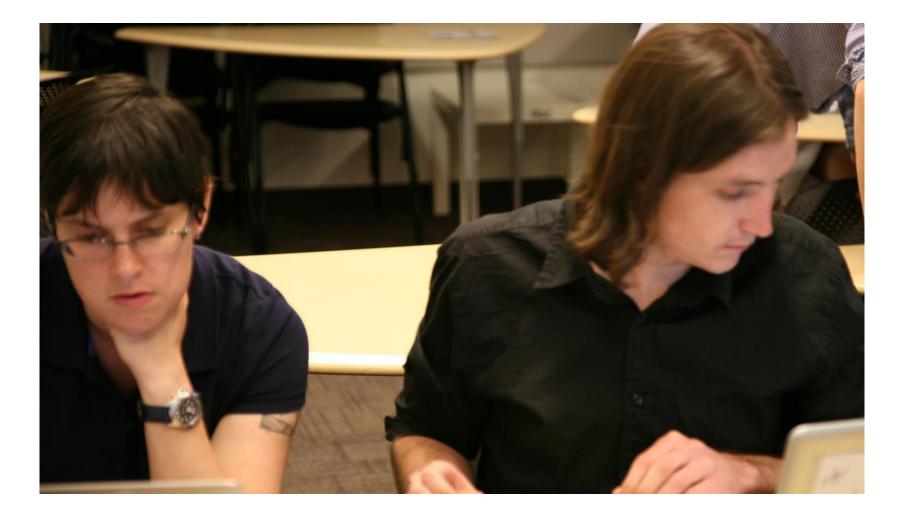
OregonDigital / development-practices

rr 0 ∛, Fork 1

A list of markdown documents explaining dev practices that we're trying out or utilizing. — Edit <> Code 4 commits I releases 2 contributors 2 branches Issues 1 development-practices / + 🔑 branch: master 🗸 ≣ 1 Pull requests Merge pull request #1 from OregonDigital/before_filters III Wiki jechols authored on Mar 3 latest commit 3360b2f96b 🔂 rails Clarity. 3 months ago - Pulse README.md Added a standard about before filters 3 months ago **Graphs** III README.md X Settings **Oregon Digital Development Practices** SSH clone URL git@github.com:Orego Ê This repository is a collection of development practices we are either exploring or actively support. You can clone with HTTPS, SSH, or Subversion. 3 Contributing Clone in Desktop Download ZIP Create a pull request with a markdown document including a practice you feel should be supported. When exploring it please move it to the "Exploring" column on Waffle.io. If the pull request is accepted it should be moved to "Success." If rejected, then "Not Useful." Please update the table of contents in your PR.

Explorers please document why a certain practice was deemed useful or not.

Digital Collection Practices



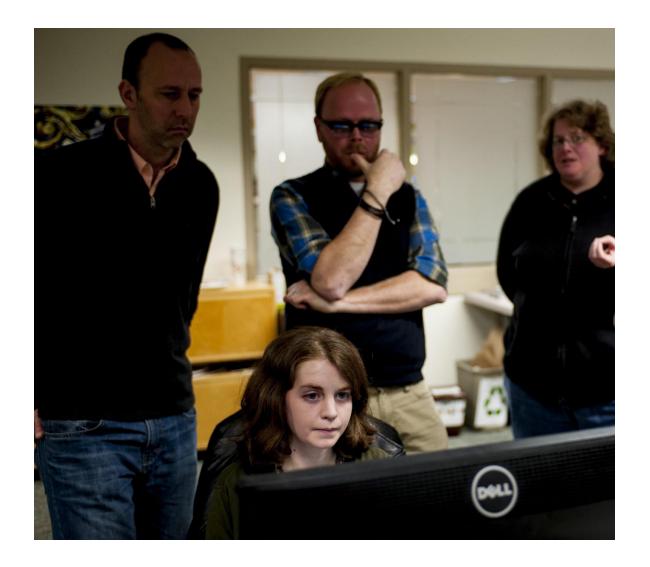
What to GUI?

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Identifier	\$	ph041_900		
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Rights				
Rights	\$	C		
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Additional Skill Building

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 "title": "http://purl.org/dc/terms/title"
"@graph": [
   "@id": "http://opaquenamespace.org/ns/people",
   "issued": {
     "@type": "http://www.w3.org/2001/XMLSchema#date",
     "@value": "2013-08-25"
   },
    "modified": {
     "@type": "http://www.w3.org/2001/XMLSchema#date",
     "@value": "2015-06-04"
   },
   "publisher": "Opaque Namespace",
   "title": "People vocabulary"
 },
```

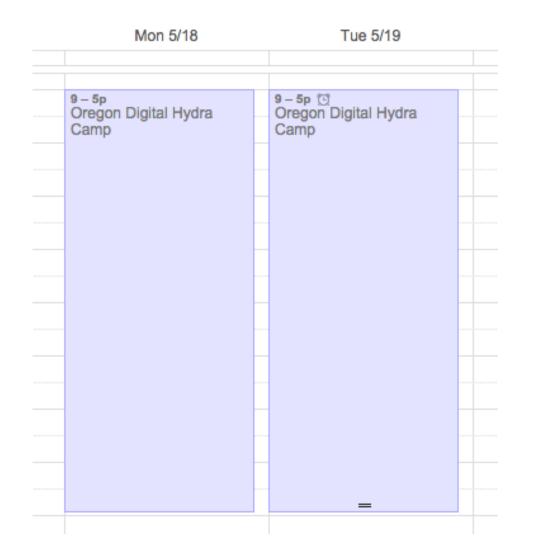
Training

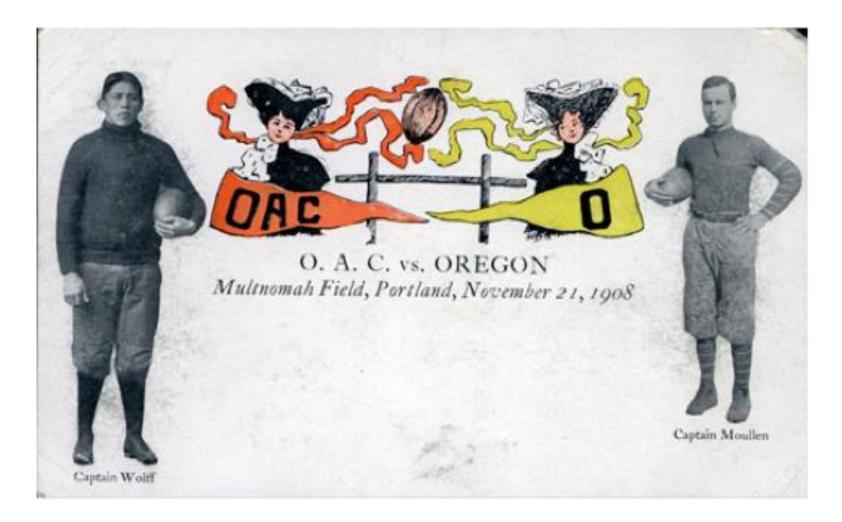


Documentation & Openness

OregonDigital / oregondigital	④ Watch 20 ★ Star 12 ♀	Fork 3		
Creating a Collection Jeremy Echols edited this page on Aug 25, 2014 · 8 revisions		\diamond		
How to Create a New Collection in Oregon Digital	✓ Pages Home Add Controlled Vocabularies & Properties	11 11		
This is a work in progress! Start with the console (rails c):	Add Fields to Display Add Local Labels to Fields Add New Linked Data Terms	<i>۰</i> ۰		
<pre>[1] pry(main)> col = GenericCollection.new(:pid => "oregondigital:braceros") => #<genericcollection:0x3d2eae4> [2] pry(main)> col.title = "Braceros in Oregon Photography" => "Braceros in Oregon Photography" [3] pry(main)> col.save! => true</genericcollection:0x3d2eae4></pre>	Bulk Changes to Items in Sets Creating a Collection Edit Ingest Form Mappings OAI Documentation RDF Documentation			
Now add an institutional affiliation to the collection. Currently, institutions are "Oregon_State_University" and "University_of_Oregon". These are DBpedia terms (see: OregonDigital::ControlledVocabularies::Organization).	Requesting New Controlled Vocabulary Terms Requesting New Predicates Restricting Items			
<pre>[4] pry(main)> uo = OregonDigital::ControlledVocabularies::Organization.new("Univers</pre>	Roles and rights			

Staff Turnover and Onboarding





1908 Civil War Football. OAC vs. Oregon, November 21, 1908. (UAREF3). University of Oregon Athletics Image Collection. <u>http://oregondigital.org/sets/uo-athletics/oregondigital:df668t10b</u>

Questions & Discussion

Robin Dean Colorado Alliance of Research Libraries John Herbert LYRASIS **Karen Estlund** University of Oregon Libraries